

#### DEPARTMENT OF THE NAVY OFFICE OF THE CHIEF OF NAVAL OPERATIONS 2000 NAVY PENTAGON WASHINGTON, D.C. 20350-2000

IN REPLY REFER TO

OPNAVINST 1601.10C N312

MARCH 11 1997

#### OPNAV INSTRUCTION 1601.10C

From: Chief of Naval Operations

Subj: THE NAVY COMMAND CENTER (NCC)

- Encl: (1) NCC Organizational Diagram
  - (2) Admission to the Navy Command Center
  - (3) CNO OP/INTEL Briefing Quotas
  - (4) NCC Watch Team Organization and Responsibilities
  - (5) Naval Reserve (NR) Navy Command Center (NCC) 106 Support

#### 1. Purpose

- To delineate the role and concept of operations for the NCC and outline internal and external organizational relationships.
- To describe the duties and responsibilities of watch teams and direct support personnel, including Reserve personnel. This instruction is a substantial revision and should be reviewed in its entirety.
- Cancellation. OPNAVINST 1601.10B (NOTAL), OPNAVINST 5050.32 (NOTAL), and OPNAVINST 5512.9 (NOTAL).

#### 3. Background

NCC Mission. The Chief of Naval Operations (CNO) established the NCC to provide a central point of contact during crisis situations and to aid the CNO in the execution of his responsibilities. As stated in U.S. Navy Regulations and listed below, the CNO is (1) the principal Naval Advisor to the President, (2) Advisor to the Secretary of the Navy on the conduct of war, and (3) Navy representative of the Joint Chiefs of Staff (JCS). By continually monitoring naval operations and keeping abreast of pertinent information throughout the world, the NCC performs its mission as the Pentagon-sited Navy headquarters subsystem of the Joint Military Command Information System (JMCIS).

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- b. <u>Functions</u>. The NCC includes a Crisis Action Center (CAC), Intelligence Plot (IP), briefing theater, and personnel/data handling areas within its security boundaries. As part of the Navy Command and Control System (NCCS), five rotating NCC watch teams, each headed by a Navy Department Duty Captain (NDDC), man a 24-hour watch within the NCC. Personnel attached to specified divisions within the Office of the Chief of Naval Operations (OPNAV) provide direct support to the NCC watch teams. To meet its responsibilities, the NCC provides:
- (1) Appropriate facilities, situation monitoring, problem recognition, crisis action management, information management, update briefings, decision implementation, and supervision.
- (2) Communications interface capabilities to assist in distribution of decisions, orders, and data provided by higher authority to appropriate command echelons.
- (3) Appropriate automatic data processing (ADP) capabilities to function as the Navy headquarters segment of the NCC ashore.
- 4. Concept of Operations (Command Relations). Various OPNAV branches directly support the NCC. The NCC (N312) branch provides current operations briefers and graphics specialization. The Navy Command Center Support Group provides support to the Joint Military Command Information System (JMCIS) and Global Command Control System (GCCS) within the NCC. Specific duties and responsibilities in direct support of the NDDC are to access and monitor the JMCIS Inter Computer Network for NCC watch teams as required to assure accuracy of the Navy status of forces data base. The Current Intelligence Branch (CNO Intelligence Plot) provides continuous intelligence coverage to the NDDC. The Office of Chief of Naval Operations Telecommunications Center (OPNAV TCC) (N61G) supports the NCC with selected voice, video and record telecommunications.

### 5. Duties and Responsibilities

a. Navy Command Center Section Head (N312D)

- (1) Responsible for the day-to-day operation, organizational relationships (see enclosure (1)) and functioning of all personnel assigned to include:
  - (a) Issuing administrative guidance.
  - (b) Providing graphics support for all NCC briefs.
- (c) Providing Joint Operation Planning and Execution System (JOPES) support on a 24-hour basis.
- (d) Determining alternate command center site when required.
- (e) Maintaining and coordinating the Crisis Action Center (CAC) functions and ensuring operation as directed in OPNAVINST 1601.7G, Navy Crisis Management Organization (NOTAL), including maintenance of the OPLAN/OPORD library.
- (f) Providing JMCIS and Joint Visually Integrated Display System (JVIDS) support for current ship and land-based operational data.
- (g) Providing JMCIS and Status of Resources and Training System (SORTS) data to NCC watch teams as required.
- (2) Developing physical security guidelines and procedures for assigned spaces and NCC entrances (see enclosure (2)). Issuing access policy for the operational and intelligence (OP/INTEL) briefings presented to the CNO and CNO's principal assistants in the NCC briefing room (see enclosure (3)).
- (3) Acting as the point of contact for issues dealing with Naval Reserve Navy Command Center 106 (NR NCC 106) support to the NCC watch team.

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- b. NCC Watch Team. Primary command and control element providing information to the CNO and senior Navy leadership on a 24-hour basis. The watch team consists of the Navy Department Duty Captain (NDDC), an administrative assistant, a radioman, and a quartermaster. Specific watch team responsibilities are described in enclosure (4).
- c. The CNO Intelligence Plot (IP). The Director of Naval Intelligence (DNI) maintains and staffs the IP in support of NCC and other Department of the Navy (DON) elements.
- (1) The mission of the IP is to provide current intelligence and briefing support to Secretary of the Navy (SECNAV), CNO, OPNAV staff, and other designated officials. The IP provides current intelligence indications/warnings and contingency/crisis support to the SECNAV, CNO, and NDDC. The branch produces current intelligence briefings for the CNO and his staff, and coordinates with Defense Intelligence Agency (DIA), Joint Staff (J-2), and other intelligence agencies to produce a daily summary of current intelligence of interest to Navy officials.
- (2) The IP stands a 24-hour watch located with the NCC watch team and maintains a current intelligence plot of worldwide naval activity. The watch continuously monitors and evaluates all-source intelligence, and ensures the NDDC and other appropriate OPNAV offices are informed of significant intelligence developments, especially in areas affecting current or planned fleet operations. Specifically, watch teams:
  - (a) Monitor geopolitical events of interest.
- (b) Maintain a display of hostile, potentially hostile, and significant neutral, friendly and merchant ship locations through close liaison with the National Maritime Intelligence Center (NMIC) at Suitland, Maryland, and other naval intelligence elements.

- (c) Inform the NDDC of intelligence of interest as it becomes available.
- $\,$  (d) Monitor National Operational Intelligence Watch Officers Network (NOIWON) communications and notify the NDDC of same.
- (e) Review Critical Intelligence Report (CRITIC) messages.
- (f) Support special Navy programs by maintaining facilities, plots and a communications guard. Inform cognizant authorities and the NDDC of high-interest events as occurring.
- (g) Serve as the NCC point of contact for intelligence matters, and liaison with other intelligence agencies during non-working hours.
- $\mbox{\ensuremath{(h)}}$  Respond to routine requests by the NDDC for intelligence support.
- d. The OPNAV Telecommunications Center (TCC) (N61G). The OPNAV TCC distributes messages to the NDDC, and performs the following functions:
- (1) Changes to message action and INFO codes at the NDDC's request.
- (2) Routes message traffic to additional codes at the NDDC's request.
- (3) Maintains special folders (including Top Secret, "Personal For" and exclusive distribution (EXDIS) messages) for the NDDC.
- (4) Forwards advance copies of incoming FLASH traffic to the NCC message printer. (Distributes copies of incoming and outgoing General Service (GENSER) message traffic electronically via the CNO LAN as applicable). Paper copies are provided when the Automated Message Handling System fails.

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- (5) Transmits all outgoing NCC traffic.
- (6) Provides date time group (DTG) information upon receipt of outgoing messages prepared on diskette using Message Text Format (MTF) Editor format and guidance concerning non-Navy addresses on outgoing message traffic.
- (7) Sets up tactical satellite communications circuits as directed by the NDDC to support NCC operations.
- (8) Provides Seamless Red/Black Telephone service for the NCC. This service includes operation and maintenance of switchboards and digital instruments; performing database changes and directory assistance; facilitating continental United States (CONUS)/outside continental United States (OUTCONUS) Defense Switched Network (DSN) and commercial (local and long distance) calling; performing equipment repairs, additions and rearrangements.
- (9) Provides set-up, operation, and maintenance of the Pentagon node of the Navy's Video Information Exchange System (VIXS). Facilitate video teleconferencing sessions conducted via the VIXS network amongst SECNAV staff, CNO staff, the NCC, and Fleet Commanders worldwide.
- (10) After normal working hours, the communications watch officer responds to the NDDC's guidance and direction (within the guidelines of Standard Operating Procedures (SOP) and OPNAV TCC directives) with regard to voice, video and record telecommunications.
- e. Naval Reserve Navy Command Center 106 (NR NCC 106). The NR NCC 106 unit supports the NCC with augmentation during actual crises, Command Post Exercises, and with personnel for special projects. Enclosure (5) details policy, responsibilities, and procedures for NR NCC 106.

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6. Form. OPNAV 5512/10, Navy Command Center Access Request, is available from CNO Graphics (N312), Pentagon, room 4D624.

Vice Admiral, U.S. Navy
Deputy Chief of Mayal Operations
(Plans, Policy and Operations) (N3/N5)

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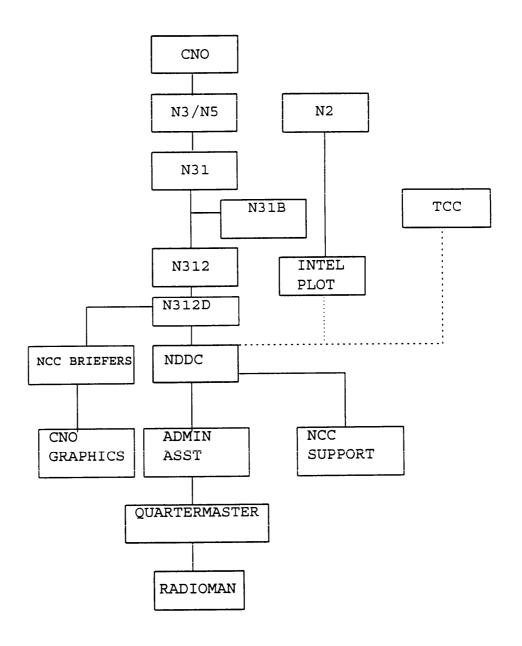
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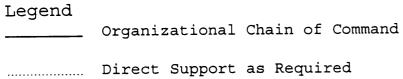
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### NCC ORGANIZATIONAL DIAGRAM





#### ADMISSION TO THE NAVY COMMAND CENTER

- 1. <u>Requirements</u>. The NCC is located in the Pentagon, fourth floor, "D" ring, between corridors five and six. The NCC is designated a controlled access area requiring NCC identification badge, access list authorization, or escort for entry.
- a. <u>Entry Points</u>. Visitors shall enter the NCC via the Marine sentry post at corridor six, "D" ring. This post is normally manned Monday through Friday 0600-1800. During crisis operations it is manned 24 hours per day, 7 days per week. In support of the daily OP/INTEL brief, Guard Post Five is manned from approximately 0815 to 0845. At all other times, entry through Post Five will be limited to NCC personnel. During times when the guard posts are unmanned, access is controlled by the NCC watch team. Personnel requiring entrance must contact the NCC watch from the direct line phones at Post Five or Post Six.
- b. <u>Permanent NCC badge holders</u>. Personnel who have been issued a NCC identification badge will be admitted into the NCC upon presentation of the badge at Post Six. This badge shall be worn in open display above the waist at all times while in the NCC area.
- c. Non-badge holders on access list. Personnel who do not require daily access to the NCC and who possess a Top Secret clearance will be added to the NCC access list after completion of OPNAV 5512/10. They will be issued an NCC temporary "Escort Not Required" yellow badge by Marine personnel at Post Six in exchange for a military identification card, Pentagon Department of Defense building pass, or picture ID if they do not have either of the above. Upon departure from the NCC they shall leave via Post Six and return the temporary "Escort Not Required" badge in exchange for the ID surrendered upon entry.
- d. <u>Personnel Requiring Escort</u>. Personnel not holding a NCC identification badge and not listed on the authorized NCC access list who require access into the NCC will, if possible, make prior arrangements with the office to be visited within the NCC area. Visitors will be issued a visitor "Escort Required" orange badge only when accompanied by a person presenting a permanent NCC pass with escort identifier (red dot). Visitors must be

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logged in by the Marine sentry and surrender their military ID card, Pentagon DoD Building pass, or other picture ID in exchange for a visitor "Escort Required" badge. Secretary of the Navy, Under Secretary of the Navy and Assistant Secretaries, and all flag officers will be exempted and permitted access after visual identification has been made.

- Crisis Action Center or NCC Briefing Theater Access. Personnel attending specific meetings or briefings in the Crisis Action Center (CAC) or NCC Briefing Theater will enter via Post The sentry will issue a temporary "CNO CAC or Theater Only" green badge, after verifying names on the special access list for the event and upon the individual surrendering his or her military ID or Pentagon DoD building pass. This badge entitles the wearer access only to the CAC or briefing theater; other areas of the NCC are off limits. Entry and departure are via Post Six only. If a "CNO CAC or Theater Only" badge holder requires access to other areas of the NCC, he or she must return to Post Six and obtain the appropriate badge. Personnel holding permanent NCC badges or having regular NCC access may follow normal access procedures when attending events in the CAC or briefing theater. Detailed procedures for reserving the CAC or briefing theater are provided in paragraph 7.
- 2. <u>Policy</u>. Access to the NCC will be strictly limited and controlled on a validated need-to-know basis. Applicants for NCC access are required to have a minimum of a Top Secret clearance.
- a. NCC identification badge will be issued only to individuals:
- (1) Assigned to duty within the NCC. This badge shall include an escort identifier code.
- (2) Attached to reserve components under N3/N5 and N2 sponsorship. Escort identifiers for these badges will be determined on a case-by-case basis.
- (3) Designated as attendees or alternates for the CNO's 0830 Operations/Intelligence (OP/INTEL) briefing.

- (4) Requiring <u>daily</u> liaison with NCC area personnel in the performance of their duties.
- b. Individuals not fulfilling any of the requirements listed in paragraph 2a will be assigned to the NCC access list provided they possess at least a Top Secret clearance, and;
- (1) Require liaison with NCC area personnel (not on a daily basis) in the performance of their duties, or
- (2) Are designated members of the crisis management organization as per OPNAVINST 1601.7G (NOTAL).
- c. A visitor to the NCC area whose clearance cannot be verified as Top Secret, shall be cause for properly sanitizing the NCC area.

#### 3. Types of Badges

- a. NCC Identification Badge. A NCC identification badge, serialized and bearing the picture of the holder, will be issued after fully completing the NCC Access Request (OPNAV 5512/10). This badge will be color-coded to indicate the clearance held by the individual. A solid blue border indicates Top Secret clearance; a yellow and red striped border indicates SI or SI/SAO clearance. A red dot is added as the escort identifier. Marine sentries are authorized to confiscate any expired badges used to attempt entry into the NCC. This badge will expire:
- (1) Upon detachment of the holder from a position and/or billet which requires the incumbent to have access to the NCC.
- (2) Upon reaching the expiration date on the front of the badge. The expiration date will be 3 years from the month of issue for Active Duty and Civilian personnel, and 2 years for Reserve Component personnel.
  - (3) If the individual's clearance is revoked.
- b. <u>Temporary Escort Not Required Badge</u>. An individual whose name appears on the NCC access list will be issued a serialized

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"Escort Not Required" yellow Badge by the Marine sentry, as required by the procedure outlined in paragraph 1c. Individuals will be removed from the access list under the same conditions listed above for NCC identification badge expiration.

- c. Temporary Escort Required Badge. A serialized "Escort Required" orange badge will be issued by the Marine sentry as discussed in paragraph 1d.
- d. <u>CNO CAC or Theater Only Badge</u>. A serialized temporary "CNO CAC or Theater Only" green badge will be issued by the Marine sentry as discussed in paragraph 1e.
- 4. Procedures for NCC Identification Badge/NCC Access List Application. OPNAV 5512/10 will be obtained by their represented code, completed and returned via the individual's director/branch head, and either the Chief of Naval Operations Security Office (for Top Secret Certification) or the OPNAV Special Security Office (for SI/SAO certification). After approval, applicants will be notified to report for issuance of an NCC identification badge or that they have been added to the access list, as appropriate.
- 5. Badge Holder Responsibility. Holders of NCC identification badges are strictly accountable to the NCC for their proper use and return. Holders will show their badge to the Marine sentry when entering the NCC area and will wear the badge so that it is visibly displayed above the waist on outer clothing at all times while in the NCC. To preclude unauthorized access to the NCC, badge holders must exercise proper precautions to prevent loss of their badge. Violation of these safeguards will result in a Security Violation Report (OPNAV 5511/5). Loss of a NCC Identification pass shall be reported immediately in accordance with Chapter 3, OPNAVINST 5510.60L (NOTAL). Upon detachment from a billet requiring access or upon expiration, the badge must be returned to N321 to preclude unauthorized access.

#### 6. Attendance at Daily CNO OP/INTEL Briefing

a. A comprehensive 30-minute briefing covering operations, intelligence, and other matters of special interest is presented

every Monday at 0830 in the NCC Briefing Theater for senior Navy Department personnel, the CNO, other flag officers and, in their absence, designated alternates. The limited seating capacity of the theater necessitates the quota assignments in enclosure (3). Alternates may attend in addition to principals, but they should not be seated until certain that all principals will have seats.

- b. A 30-minute OP/INTEL brief is also conducted every Wednesday and Friday at 0830. The subject matter requires a further restriction on attendance as delineated in enclosure (3). Attendance is limited to principals or their designated deputies.
- c. In order to maintain an accurate briefing access list, offices listed in enclosure (3) shall designate a cognizant officer who will provide, via memorandum to N321, a list of authorized principals and alternates. A revised memorandum shall be provided with each change and must include rank, name, and N-code/office billet designation. All attendees are required to have SI/SAO (TK) access.

#### 7. Procedures for Reserving the Briefing Theater or CAC

- a. The NCC briefing theater is routinely used by the Navy staff for teleconferences, briefs, ceremonies, and other events. The briefing theater is scheduled by the CNO Graphics Shop, (703)697-7543.
- b. At least two days before the scheduled time, the sponsoring office will provide the NCC Security Manager an access list with the following information:
  - (1) Date, time and subject of meeting.
- (2) Attendee names and social security numbers. Information for personnel currently on the regular NCC access list need not be provided.
- c. Use of graphics support equipment should be coordinated with the CNO Graphics Shop at least two days in advance of the event.

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### CNO OP/INTEL BRIEFING QUOTAS

1. Quotas for principals to attend the CNO briefing on Monday are assigned to offices as follows:

Office	Quota	Office	<u>Quota</u>
SECNAV/Under SE	ECNAV 4	NOO	3
N09	3	NO9C	2
N09G	1	NO9J	1
N09L	1	N093	1
N095	2	N1	2
N2	4	N3/N5	10
N 4	2	N 6	2
N7	1	N8	8
NSG	1	HQMC	2
OLA	1	MSC	1

#### NCC WATCH TEAM ORGANIZATION AND RESPONSIBILITIES

Ref: (a) OPNAVINST C3500.29E (NOTAL)

- (b) NCC Watch Team Standard Operating Procedures (SOP)
- 1. Organization. The NCC Watch Team is comprised of the Navy Department Duty Captain (NDDC), Administrative Assistant, Quartermaster, and Radioman. The watch team has primary responsibility to the CNO and senior Navy leadership for maintaining around-the-clock information flow on Navy operations and significant events. The team reports directly to the senior leadership within the Navy and coordinates action and communication with the National Military Command Center (NMCC) and other Service and Fleet command centers.

#### 2. Responsibilities

- a. Collect, evaluate, display and provide timely notification of operational and non-operational high interest events to SECNAV, Under SECNAV, CNO, VCNO, N3/N5, Navy Planners, and other appropriate OPNAV organizations and second echelon commands. The watch team will help decipher actions required by Alert Condition (LERTCON), Defense Condition (DEFCON), Emergency Condition (EMERGCON), Emergency Action Message (EAM) traffic, and Rules of Engagement (ROE) changes. Fleet emergency action procedures are conducted in accordance with reference (a).
- b. Maintain a current situational perspective on evaluated intelligence data received from the CNO Intelligence Plot concerning foreign naval force operations, merchant ship locations and geopolitical and military situations of interest.
- c. Liaise with the Joint Staff/National Military Command Center (NMCC), the Fleet Commander in Chiefs (FLTCINCS), Military Sealift Command, other Service components, Coast Guard, and other national level command centers. Submit reports to higher authority and provide guidance and direction to OPNAV officers and second echelon commands as required or directed.
- d. Review incoming message traffic, Special Category (SPECAT), Limited Distribution (LIMDIS), and codeword messages for operational items of interest. After normal working hours, review and correct outgoing messages which have minor errors. Ensure appropriate distribution of incoming messages.

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- e. Monitor and log, as appropriate, all incoming and outgoing telephone communications patched through the NCC communications console concerning fleet operational matters.
- f. Collect, evaluate and display information concerning critical political-military situations, natural disaster, and emergency or relief operations.
- g. Monitor and record visual media for high interest, national and international geopolitical events. Report incidents to senior Department of the Navy and other Department of Defense (DoD) officials.
- h. During heightened tensions, assess the seriousness of developments and the potential for events to escalate. Function as the initial Navy POC for these situations and notify appropriate action officers and higher authorities.
- i. Reference (b) provides specific guidance to accomplish required duties.

#### NAVAL RESERVE NAVY COMMAND CENTER 106 (NCC 106) SUPPORT

- Ref: (a) NR NCC 106 Reserve Unit Assignment Document (RUAD) (NOTAL)
  - (b) CNO Manpower Authorization
  - (c) OPNAVINST 1601.7G (NOTAL)
  - (d) OPNAVINST 1001.20A
  - (e) CNAVRESINST 1571.1 (NOTAL)

#### 1. Background

- a. NR NCC 106 Mission. The NR NCC 106 mission, is: "To meet the immediate reinforcement and expansion needs in the Office of the Chief of Naval Operations (OPNAV) to ensure that command, control, communications and support of the myriad of military actions occurring during wartime and selected minor crises in contingency situations are maintained and coordinated with other U.S. Services as well as the Joint Staff."
- b. NR NCC 106 Mobilization Billet Assignment. The NR NCC 106 RUAD, reference (a), lists OPNAV as the mobilization activity and assigns NR NCC 106 personnel to mobilization billets listed in the CNO manpower authorization, reference (b).
- 2. <u>Policy</u>. It is CNO policy to employ NR NCC 106 support in accordance with the unit mission stated in paragraph 1a and to train reservists for their mobilization responsibilities. Individual duty assignments in the NCC should stress hands-on, real world involvement relevant to mobilization billet qualifications. Assignment of NR NCC 106 personnel shall support the following functions (listed in order of priority):
  - (1) Mobilization
  - (2) NCC augmentation during actual crises
  - (3) Qualifying for mobilization billets
- (4) Support of Command Post Exercises (CPXs) and special projects.

#### 3. Procedures

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- a. Routine Support Requirements. Periodically, N31, N52, or N312 will provide special project support and planning requirements to Commanding Officer (CO), NR NCC 106. CO, NR NCC 106 will assign personnel to support these projects.
- b. <u>Crisis Support Requirements</u>. N312 will initiate direct liaison with NR NCC 106 for support during actual crises per reference (c). N312 will request Active Duty for Special Work (ADSW) personnel per reference (d). Order requests will be the responsibility of the CO, NR NCC 106 per reference (e).
- c. Associated Categories of Active Duty. Normally, personnel will support the NCC and/or complete qualifications during scheduled drills and Annual Training.
- d. <u>Liaison</u>. NR NCC 106 shall maintain liaison with N312 to schedule drills and conduct routine administrative matters, NDDC training and crisis support requirements. The CO shall keep N31 advised of unit readiness and work closely with N321 on policy matters.
- 4. <u>Security Clearances</u>. An interim TOP SECRET is the minimum clearance required for duty personnel in the NCC. Qualification as briefer or NDDC requires Special Intelligence (SI(TK)) certification.

#### 5. Action

#### a. CO, NR NCC 106 shall:

- (1) Develop and maintain current Reserve Billet Training Requirement (RBTRs) for each Selected Reserve Mobilization billet listed in reference (a).
- (2) Submit Individual Training Plans (ITPs) and changes to N31 for approval before submitting them through the reserve chain of command.

- (3) Provide each incumbent a copy of the proper ITP upon assignment to a mobilization billet.
- (4) Schedule training for NR NCC 106 personnel commensurate with the ITP to achieve and maintain mobilization readiness.
  - (5) Maintain mobilization readiness records for the unit.
  - (6) Keep N321 informed of NR NCC 106 personnel readiness.
- (7) Advise N312 of any assistance required to accomplish mobilization training.
- (8) Ensure NR NCC 106 personnel are fully aware of their watch responsibilities.
- (9) With nominee's concurrence, nominate personnel for annual training (AT) to participate in Command Post Exercise (CPX) and special assignments. Provide N312 with a personnel roster at least 8 weeks before the start of an assignment. Ensure applications for AT are submitted in sufficient time for routine handling.
- (10) Ensure each reservist possesses the correct security and medical clearance prior to reporting for duty.
- (11) Provide N312 current unit recall bill, in order to coordinate emergent crisis support.
- (12) Maintain close liaison with the Naval Reserve Center concerning projected reserve resources required by the NCC.
- b. <u>Director</u>, <u>Operations and Interagency Support Division</u> (N31) shall:
  - (1) Review and approve RBTRs submitted by CO, NR NCC 106.
- (2) Support NR NCC 106 mobilization billet training conducted in NCC.

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- (3) Submit manpower authorization change requests (copy to NR NCC 106) for any changes to NR NCC 106 mobilization billet requirements.
- (4) Provide periodic projections of CPX and special project support requirements to CO, NR NCC 106. To the maximum extent possible, advise CO, NR NCC 106 of support requirements no later than 6 months prior to the new fiscal year in order to facilitate personnel scheduling and reserve funding.
- (5) Advise CO, NR NCC 106 of emergent crisis support requirements.
- (6) Provide justification for crisis support order requests.